

Key Contacts

Pension & Protection

All Pensions Contact HR People Services for all Pension related queries.	HR People Services: 0808 100 4242
Disability Cover For all enquires please call HR People Services.	HR People Services: 0808 100 4242
Life Cover For all enquires please call HR People Services.	HR People Services: 0808 100 4242
Life Assurance Spouse/Partner Only For general queries about membership or underwriting progress call Friends Life. In the event of a claim call Friends Life. You will need to request a 'Notice of death of an employee's spouse/partner claim form'	Friends Life Enquiries: 0345 605 0260 Friends Life Claims: 0800 151 2570
Critical Illness For all enquires please call HR People Services.	0808 100 4242
Personal Accident Insurance For all enquiries relating to Personal Accident Insurance please call AIG Europe. To use the Personal Accident Insurance Health Portal please call 020 7486 2300 . This provides access to 24 hour, 7 days a week remote nursing services, providing the ability to interact with fully trained nurses located in the United Kingdom through SMS text messaging and video mobile.	AIG Europe: 0800 731 6396 Personal Accident Insurance Health Portal: 020 7486 2300

Health & Wellbeing

Private Medical Covers Bronze, Silver and Gold levels – for claims or Fast Track Physio please call Aviva. Platinum level – for all claims or enquires please call Bupa.	Aviva: 0800 158 3338 Bupa: 0345 266 8824
Dental Cover For all enquiries please call NDP.	NDP: 0207 480 7201
Health Assessments For all enquiries please call Nuffield.	Nuffield: 03452 30 20 40

Lifestyle

Childcare Vouchers For enquiries please call Edenred.	Edenred: 0333 400 0402
Bike For Work For enquiries please call Halfords.	Halfords: 03455 046 444
Company Car For enquiries please call Hitachi Capital Vehicle Solutions.	Hitachi: 0343 351 9110
Shopping Vouchers For all enquires please call HR People Services.	HR People Services: 0808 100 4242
Card Supplier	Balance Checking
Marks & Spencer	<ul style="list-style-type: none"> • marksandspencer.com (requires registration) • IVR 0333 014 8777 • Balance printed on receipt
Sainsbury's	<ul style="list-style-type: none"> • 0800 636262 • sainsburys.co.uk (requires registration) • In-store • Balance printed on receipt
John Lewis	<ul style="list-style-type: none"> • johnlewis.com/gift-card • 03456 049 049 • In-store
RBSelect Card for all enquiries please call Grass Roots	Grass Roots: 0344 800 6435