

Key Contacts

Pension & Protection

Defined Benefit Pension Plan For all enquiries please call Willis Towers Watson.	Willis Towers Watson: 01737 227549
Retirement Savings Plan For all enquiries please call Legal and General.	Legal and General: 0345 072 0266
Disability Cover For all enquiries please call HR People Services.	HR People Services: 0808 100 4242
Life Cover For all enquiries please call HR People Services.	HR People Services: 0808 100 4242
Life Assurance Spouse/Partner Only For general queries about membership or if you need to make a claim please call HR People Services.	HR People Services: 0808 100 4242
Critical Illness For all enquiries please call HR People Services.	0808 100 4242
Personal Accident Insurance For all enquiries relating to Personal Accident Insurance please call AIG. To use the Personal Accident Insurance Health Portal please call 020 7486 2300 . This provides access to 24 hour, 7 days a week remote nursing services, providing the ability to interact with fully trained nurses located in the United Kingdom through SMS text messaging and video mobile.	AIG: 0800 731 6396 Personal Accident Insurance Health Portal: 020 7486 2300

Health & Wellbeing

Private Medical Covers Bronze, Silver and Gold levels – for claims or Fast Track Physio please call Aviva. The policy number is 980033. Platinum level – for all claims or enquiries please call Bupa. The Policy number is 55313305858.	Aviva: 0800 158 3338 Bupa: 0345 266 8824
Dental Cover For all enquiries please call Unum Dental.	Unum Dental: 0207 480 7201
Health Assessments For all enquiries please call Nuffield.	Nuffield: 03452 30 20 40

Lifestyle

Childcare Vouchers For enquiries please call Edenred.	Edenred: 0333 400 0402
Bike For Work For enquiries please call Halfords.	Halfords: 03455 046 444
Company Car For enquiries please call Hitachi Capital Vehicle Solutions.	Hitachi: 0343 351 9110
Shopping Vouchers For all enquiries please call HR People Services.	HR People Services: 0808 100 4242
Lost or stolen shopping vouchers and cards If you've lost a reloadable card or shopping vouchers (or they've been stolen), you must report this to HR in the first instance – not the retailer. Failure to report the loss in this way may result in the balance being lost.	
Payroll Giving For all enquiries please call HR People Services.	HR People Services: 0808 100 4242

Card Supplier	Balance Checking
Marks & Spencer	<ul style="list-style-type: none"> marksandspencer.com (requires registration) Balance printed on receipt
Sainsbury's	<ul style="list-style-type: none"> 0800 636262 sainsburys.co.uk (requires registration) In-store Balance printed on receipt
John Lewis	<ul style="list-style-type: none"> johnlewis.com/gift-card 03456 049 049 In-store
RBSselect Card for all enquiries please call Hawk Incentives	Hawk Incentives: 0344 800 6435 If your RBSselect Card is lost or stolen, report this to Hawk Incentives as soon as possible.

RBSselect Offers

Buy direct from retailer For all enquiries please call HR People Services.	HR People Services: 0808 100 42 42
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